



K9 ZONE

Personal Dog Daycare/Day Spa

Deed of Release

1. The Dog Owner understands that all canine clients enrolled within K9 Zone must be at least 3 months of age. Canine clients over the age of 7 months must be neutered or spayed (puppies between the ages of 3 and 6 months are excluded).
2. Proof of up-to-date C5 vaccination must be provided. C5 certification can be provided by your veterinarian.
3. Your dog must approach and enter and leave the Centre on lead at all times.
4. Dog owner will need to confirm that their dog has not been ill within in the past 30 days. K9 Zone reserves the right to request Veterinarian certification of the dog's health.
5. The Dog Owner acknowledges that K9 Zone is a cage free environment and their dog will be interacting off leash with other dogs on the premises.
6. The dog owner agrees to disclose any known aggressive/behavioral issues prior to their induction to K9 Zone. The owner agrees that prior to being accepted to K9 Zone, the dog will need to undergo a temperament test and behavioral assessment. A non refundable payment of \$10.00 is required from owner prior to temperament test and behavioral assessment.
7. The Dog Owner understands that if their dog is found diagnosed as having fleas or worms their dog will be treated immediately and the cost of treatment charged to the Dog Owner. The Dog Owner will be informed via phone call or consultation upon pick up.

8. If dog displays any sign of aggression or excessive barking whilst on premises, K9 Zone has the right to terminate the contract and request the owner to collect dog within 2 hours. K9 Zone will provide the owner with a refund of any monies in credit.

9. Although K9 Zone will take responsible care to ensure the safety of dogs, the owner understands that the dog may suffer a scratch or nick as a result from playing in an off leash environment and agree that K9 Zone will not be held liable for such injuries.

10. In the event of a minor injury to the dog, the staff at K9 Zone may need to apply Animal First Aid to the dog, and the owner will be notified of any issues when collecting the dog. If there is a more serious injury, K9 Zone will contact the owner immediately and make arrangement with the owner's nominated Vet to seek advice or treatment. The owner agrees to pay all costs and charges for special services requested and all veterinary costs for the dog during the time is in K9 Zone Care.

11. In an event of an emergency whereby immediate treatment is required, K9 Zone will transport the dog to Bacchus Marsh Veterinary Clinic. The owner agrees to pay K9 Zone \$10.00 transportation fee and the owner shall be fully responsible for all treatment and veterinary costs.

12. The owner agrees to be solely responsible for any and all acts or behavior of the dog while it is K9 Zone's care.

13. In the event that the dog causes injury to another dog, the owner shall be liable for any costs, fees, or damages sought by K9 Zone or a third party. The owner shall indemnify K9 Zone and keep K9 Zone indemnified against all claims by owners of other dogs.

14. Under no circumstances will K9 Zone, or its employees or agents, be held responsible for paralysis ticks canine, influenza, injury, death, loss or damage of any kind what so ever, whether or not caused by any negligent act or omission of K9 Zone, its employees or agents, that may occur to any dog staying at K9 Zone.

15. If the dog displays any sign of injury or illness when its being dropped off for the day, K9 Zone may refuse entry to avoid any transfers to other dogs. That is K9 Zone, reserves the right to refuse entry of any dog.

16. K9 Zone shall not be liable for any injury to the dog, especially to an injury that results from an existing condition or illness that was not disclosed upon registration.

17. To ensure the safety of all dogs and K9 Zone staff members, the owner understands that certain corrective methods may be used to control an aggressive dog or to break up fights.

18. The owner specifically represents that he or she is the sole owner of the dog, free and clear of all liens and

encumbrances.

19. All Charges incurred by the owner must be paid before the dog leaves K9 Zone.

20. K9 Zone is not a boarding facility. And thus all dogs must be collected by the respected owners prior to the centre's closing time of 6.00pm. All late pickups will incur a surcharge of \$10.00 per 10 minute increment.

21. The Dog Owner understands that a "No Show" or "Cancellation" without 24hrs notice will incur a cancellation charge of \$15.00 (Inc GST).

22. The dog will be delivered to any person who is prepared to declare that they have the owner's authority to do so, unless otherwise instructed in writing. It is the owner's responsibility to inform K9 Zone of the name and contact details of any person/s that the owner does not want to collect the dog.

23. If the dog is taking medication, the owner must advise K9 Zone, its employees or agents, of the nature of the problem, type and frequency of medication. The owner must provide the medication to K9 Zone.

24. By signing these conditions the owner certifies to the accuracy of all information given about the dog.

25. All dogs using K9 Daycare facilities must have dog collar with tag and information, if not K9 Zone will provide ID Tags for Daycare at a charge of \$5.00.

I have read and understood the terms and conditions regarding the enrolment and continual service of my dog/s at K9 Zone and that I am waiving certain legal rights by signing and agreeing to this document.

Signature of Dog Owner: _____

Date: ___ / ___ / ____

Print Name in Full: _____